

Melbourne Chamber Orchestra

Ticketing Terms & Conditions

Updated: 14 September 2023

1. MCO reserves the right of admission.
2. Where necessary, MCO reserves the right to change advertised programs, artists or seating arrangements.
3. Ticket and subscription refunds are only offered where required under the Live Performance Australia Code of Practice.
4. Single-ticket exchanges are only offered where required under the Live Performance Australia Code of Practice.
5. Subscribers are entitled to exchanges within the season, subject to availability.
6. Booking fees may apply to single-ticket bookings made through mco.org.au.
7. Use of video recording devices and mobile communication devices by audience members is prohibited during performances.
8. MCO, or its authorised third parties, reserves the right to record, broadcast, stream or simulcast any performance. You consent to being photographed or filmed by MCO or its authorised third parties and MCO may publish, license and use any images or video of you without compensation.
9. Tickets to MCO events are only valid when purchased through MCO, Melbourne Recital Centre or its other authorised agents. Sites including Viagogo, Ticketmaster Resale, and Tickets Australia are not authorised agents. MCO reserves the right to cancel any ticket purchased in an unauthorised way and refuse admission to the event.
10. For the enjoyment of all patrons, audience members arriving late may not be admitted until a suitable break in the performance.
11. MCO advises parental discretion in bringing young children to our performances.
12. Disruptive behaviour and harassment of MCO and venue staff will not be tolerated. MCO and its venues reserve the right to remove audience members from the premises for unacceptable behaviour.
13. Appropriate concession identification must be carried by holders of non-standard tickets, and shown to MCO or venue staff upon request.